



20<sup>th</sup> March 2020

## Company Update

We are writing to update you on the measures we are taking to mitigate the effect of the coronavirus epidemic on our customers' operations. LTE manufactures and services a wide range of equipment for the life science and medical sectors, including sterilisation and decontamination equipment, endoscope storage cabinets, laboratory ovens and incubators, drying cabinets, and warming cabinets. With a full in-house production facility, we are able to give top priority to maintaining continuity of supply to our customers.

If your supply chain is vulnerable to interruption – for example from overseas suppliers – we may be able to help. Please take a look at our website ([www.lte-scientific.co.uk](http://www.lte-scientific.co.uk)) to see our full range, including units available from stock or on short delivery from our Oldham site. You can contact our sales office at [e.lightfoot@lte-scientific.co.uk](mailto:e.lightfoot@lte-scientific.co.uk) or call us on 01457 876221.

As the epidemic spreads, lead times for deliveries of essential equipment may be affected. We would therefore urge you to place planned orders as soon as you can, in order to ensure timely delivery. As the situation eases, pressure on deliveries is likely to increase.

Our Service Centre employs a large nationwide team of engineers equipped to ensure trouble-free operation of your sterilising and decontamination equipment. A regular service contract helps us to plan our schedules to avoid so far as possible any problems which may arise from short staffing during the period of the epidemic.

Under the recent Government definitions, LTE is classed as a key trade, serving the needs of our crucial healthcare and life science sectors, so you can be sure that we will be with you all the way.

Signed,

A handwritten signature in blue ink, appearing to read 'John Lees', written over a horizontal line.

John Lees  
Managing Director